



Ninilchik Traditional Council

P.O. Box 39070

Ninilchik, Alaska 99639

Phone: 907 567-3313 / Fax: 907 567-3308

E-mail: ntc@ninilchiktribe-nsn.gov

www.ninilchiktribe-nsn.gov

COVID-19 CLINIC RECEPTIONIST VACANCY ANNOUNCEMENT

ANNOUNCEMENT DATE: May 28, 2020

CLOSING DATE: When Filled

POSITION TITLE: COVID-19 Clinic Receptionist

POSITION BEGINS: When Filled

POSITION TYPE: Full Time/Permanent

SALARY: DOE

Depending on Funding

POSITION SUMMARY: Due to COVID-19, the COVID-19 Clinic Receptionist will deal directly with the NTC Community Clinic (NTCCC) patients/clients. Therefore, confidentiality will be the highest priority and the Clinic Receptionist will follow the NTCCC HIPPA policies and procedures.

PRIMARY DUTIES/RESPONSIBILITIES:

Prior to 9:00 AM Clinic Opening:

- Prepare the front office and waiting area to receive patients.
 - Tally Cash Box Reconciliation for the previous day and forwards cash, checks and credit receipts to the NTC Chief Financial Officer.
1. Assist with data entry and review of related information for the COVID-19 testing at the NTCCC as requested.
 2. Keep the front office and the patient waiting area as neat as possible throughout the day, as well ensuring there is always a video playing.
 3. Receive and direct patients.
 4. Receives incoming calls and forwards as needed and/or logs phone messages and forwards as appropriate.
 5. Schedule clinic appointments.
 6. Transfers patients requesting Prescription Refills to the Prescription Refill Line.
 7. Maintains locked medical records.
 8. Check in patients by verifying the following on patient charts and the computer database:
 - Ask patient if there are any changes and correct patient information with each visit.
 - Current year's face sheet with updated information.
 - Current year's privacy statement.
 - Documentation for IHS Benefits per NTC Policies.
 - Copy of current insurance, Medicaid and Denali Kidcare.
 - Provide a Advance Beneficiary Notice to Medicare Patients for any procedures or labs not covered by Medicare.
 9. Enter patient name super bill number on Daily Activity Sheet/EHR when implemented along with other demographics and notifies medical providers that the patient is ready to be seen.

10. Collects payments for services per super bill and/or monthly invoices, checking each super bill for accuracy, including diagnosis's filled in and that all related procedures are included. Checking with provider if super bill does not match what patient has been seen for.
11. Establishes Patient Payment Plans as needed.
12. Receives insurance and Medicaid co-payments.
13. Non-medical staff working at the Ninilchik Traditional Council (NTC) Community Clinic are to provide emergency First Aid, CPR and to use the AED according to Red Cross guidelines as set forth in the Red Cross Standard First Aid Class, the Red Cross Adult CPR Class, the Red Cross child/infant CPR Class and the Red Cross AED Class at all times when there is no clinical medical staff (Midlevel's, Community Health Practitioner, or Community Health Aide) at the clinic. Non-medical staff will maintain current Red Cross cards per guidelines for: Standard CPR, Adult CPR, Child/Infant CPR and AED.
14. Will learn and use Practice Management portion of the Electronic Medical Record, will maintain accurate patient data information.
15. Other duties as assigned or directed by the NTC Tribal Health Director and/or NTC Executive Director or designee.

STATEMENT OF QUALIFICATIONS:

- Must be 18 years of age or older
- Must have at least 1 year, clinic office experience or similar front office experience
- Must have some medical terminology experience
- Must have a clean criminal record
- Proficiency with computer systems
- High school diploma
- Exceptional customer service
- Attention to detail
- Familiarity with and understanding of insurance

INDIAN PREFERENCE:

In filling this position by initial appointment, promotion, transfer, reassignment, reinstatement, or any other personnel action, we are required by law, Indian Self-Determination and Education Assistance Act to give absolute preference in selection to candidates who are eligible for Indian Preference. For consideration under Indian Preference, proof is required

OTHER:

This position will be under the direct supervision of the NTC Tribal Health Support Manager. All NTC positions are subject to, and under the direct authority, of the NTC Policies and Procedures. NTC is an alcohol and drug- free workplace and employees are required to submit to alcohol and drug testing. All NTC positions of employment are subject to the availability of funds.

APPLICATIONS:

Applications are available at the Ninilchik Traditional Council Administration office building, 15910 Sterling Hwy., Ninilchik, AK 99639 or online at www.ninilchiktribe-nsn.gov
Applicants must submit a **complete** NTC Application for Employment as well as a personal resume.

Contact Information: Ninilchik Traditional Council
P.O. Box 39070
Ninilchik, AK
99639
Phone: (907) 567-3313 ~ Fax: (907) 567-3308
Email: ntc@ninilchiktribe-nsn.gov

Concurrent Out/In House Posting